



## **Banff Park Lodge, Bow View Lodge, Peaks Hotel and Suites Covid Policies**

The Banff Park Lodge Collection of Hotels is committed to providing a safe and secure environment for our guests, colleagues, and community by continuously monitoring and adapting our policies in accordance with the Government of Alberta and Alberta Health Services. As of February 9 2022, the Government of Alberta removed the Restrictions Exemption Program, meaning that our properties no longer require proof of vaccination in order to enter our restaurants, conference centre, and pool and gym facilities. Please see the information below about our current hotel Covid-19 policies.

### **RESTAURANT AND EVENT RESTRICTIONS**

- Limit of 10 people maximum per table. No mingling between tables.
- No interactive activities permitted (for example: dancing, darts, billiards).
- Liquor service must end at 11 pm and stop liquor consumption at 12:30 am.

### **HOUSEKEEPING SERVICE**

At this time, our housekeeping team will only clean unoccupied rooms. Our properties have reduced stayover service in order to limit contact between our team and guests and will be offered based on length of stay.

- We are happy to dispose of garbage or recycling in your room any day between 8:30 am and 5:00 pm. If you are planning to stay in your room, please leave it in a closed bag outside your door, or alternatively contact the front desk to schedule the pickup while you are away.
- Please do not hesitate to contact our team if you require extra amenities including sheets, towels, and coffee by dialing "0" on your in-room phone.

### **MASKING POLICY**

Masks are mandatory in all indoor public spaces including conference spaces, restaurants, hallways, and hotel lobbies. However, masking requirements will be removed for:

- Children 12 and under in all settings as of February 14
- Children and youth in schools for any age as of February 14

Masks are also mandatory for all employees in indoor work settings, except while alone in an office or workstation with physical barriers.

## **MASKING EXCEPTIONS FOR HEALTH CONDITIONS**

- The medical exception letter must come from a nurse practitioner, physician or psychologist.
- The health condition must be verified by a medical exception letter that includes the following:
  - a) The name of the person to whom the exception applies;
  - b) The name, phone number, email address, professional registration number, and signature of the authorizing health professional; and
  - c) The date on which the written confirmation was provided.